



# Aged Care Fees and Charges

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# Our Approach to Care Management

TLC Aged Care Services ensures every client's needs are individually catered for through a personal relationship. Your Care Plan will be developed with you around your desired needs, interests, preferences and culture. We review your situation when your needs change and ensure you are receiving the most up to date, best practice care in line with maximising the use of your funds to suit your needs. We believe in the personal approach.

## Care and Support Service

Our Care and Support service encompasses personal care, transportation to appointments, shopping, vacuuming, and laundry services.

	HOURLY RATE
WEEKDAY 6AM- 8PM	\$70
WEEKDAY 8PM-6AM	\$77.45
SATURDAY	\$105
SUNDAY	\$122.50
PUBLIC HOLIDAYS	\$175

## Registered Nurse Support

This support service can include certain medical tests, blood pressure, wound care and management, and other assessments.

	HOURLY RATE
WEEKDAY 6AM- 8PM	\$125
WEEKDAY 8PM-6AM	\$161.63
SATURDAY	\$187.50
SUNDAY	\$250
PUBLIC HOLIDAYS	\$312.50

## Domestic Assistance

Our caregivers provide comprehensive domestic assistance to ensure the inside of your home remains tidy, clean, and organised.

	HOURLY RATE
WEEKDAY 6AM- 8PM	\$70
WEEKDAY 8PM-6AM	\$77.45
SATURDAY	\$105
SUNDAY	\$122.50
PUBLIC HOLIDAYS	\$175

## Yard Services (Light Gardening)

We offer yard services such as lawn mowing, weeding, and trimming to keep your outdoor spaces looking neat and well-maintained.

	HOURLY RATE
WEEKDAY 6AM- 8PM	\$70
WEEKDAY 8PM-6AM	\$77.45
SATURDAY	\$105
SUNDAY	\$122.50
PUBLIC HOLIDAYS	\$175

## In-Home Respite

In-home respite care offers short-term support at home, allowing caregivers to take a break while ensuring their loved one is cared for by a trusted professional.

	HOURLY RATE
WEEKDAY 6AM- 8PM	\$70
WEEKDAY 8PM-6AM	\$77.45
SATURDAY	\$105
SUNDAY	\$122.50
PUBLIC HOLIDAYS	\$175

## Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed will require some level of care management.

## Home Care Package Management

The Package Management covers the costs associated with the provision of your accredited Home Care Package, including ongoing administration, package fund management, service compliance and quality assurance activities.

- For Levels 1 and 2, we have kept the care management fees unchanged at 25% of the total package (10% for package management and 15% for care management).
- For Levels 3 and 4, we have reduced the total care management fees to 30% (10% package and 20% care management).
- The new fee structure results in a highly % competitive overall average cost of 27.5%.

HOME CARE PACKAGE FEES AND CHARGES	PACKAGE MANAGEMENT	CARE MANAGEMENT	YOUR TOTAL FORTNIGHTLY FEES AND CHARGES
LEVEL 1	\$40.72	\$61.08	\$101.8
LEVEL 2	\$71.62	\$107.43	\$179.05
LEVEL 3	\$155.88	\$310.80	\$467.64
LEVEL 4	\$236.31	\$471.24	\$708.93



## Basic Daily Fee

HOME CARE PACKAGE LEVEL	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
BASIC DAILY FEE PAID BY YOU PER FORTNIGHT	FREE	FREE	FREE	FREE

## Self-Management

Your Fee Calculation (fortnightly):

	GOVERNMENT SUBSIDY		FEES (FORTNIGHTLY)		TOTAL YOU PAY (FORTNIGHTLY)
HCP LEVEL	DAILY*	ANNUAL*	PACKAGE MANAGEMENT	CARE MANAGEMENT	TOTAL FEES
			3%	12%	15%
LEVEL 1	29.01	10,588.65	12.22	48.87	61.08
LEVEL 2	51.02	18,622.30	21.49	85.95	107.43
LEVEL 3	111.04	40,529.60	46.76	187.06	233.82
LEVEL 4	168.33	61,440.45	70.89	283.57	354.46

\*The Government and TLC Aged Care Fees are subject to small increases in line with inflation. Please see Department of Health for latest daily amounts.

## What your fee looks like over various time periods:

HCP LEVEL	ANNUALLY	MONTHLY*	FORTNIGHTLY*	WEEKLY*	DAILY*
LEVEL 1	1,588.20	132.35	61.08	30.54	4.35
LEVEL 2	2,793.30	232.78	107.43	53.72	7.65
LEVEL 3	6,079.35	506.61	233.82	116.91	16.66
LEVEL 4	9,216.00	768.00	354.46	177.23	25.25

\*Each time period is estimated using average time periods for each period. Leap years are not used in this comparison.

**All amounts are in AUD.**

## Cancellation Fees

MORE THAN 48 HOURS' NOTICE	\$0
LESS THAN 48 HOURS' NOTICE	MAX . CHARGE OF 1 HOUR

## Other Charges

### Staff Travel

- Staff mileage for traveling with you is charged at \$1.2 per Kilometre.
- Cares transport to shifts up to half an hour of standard hourly rate capped at half an hour.
- Other associated costs up to the full amount for road tolls and parking

## Home Care Package Hours

Below is an estimation of the maximum hours that you can receive as part of your Home Care Package budget if all that you choose is care delivery. These hours may be reduced to include any products, services, or exclusive client benefits that you choose to build into your package.

	<b>MAXIMUM HOME CARE PACKAGE HOURS (INCLUSIVE OF THE FULL BASIC DAILY FEE)</b>	<b>MAXIMUM HOME CARE PACKAGE HOURS (EXCLUSIVE OF THE FULL BASIC DAILY FEE)</b>
<b>LEVEL 1</b>	<b>4</b>	<b>4</b>
<b>LEVEL 2</b>	<b>8</b>	<b>8</b>
<b>LEVEL 3</b>	<b>16</b>	<b>16</b>
<b>LEVEL 4</b>	<b>24</b>	<b>24</b>